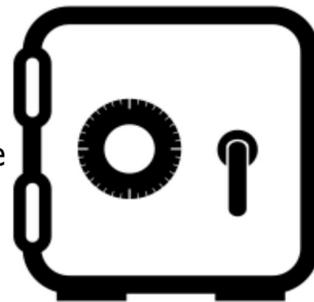


Advices for Downloading & Selecting Photos

Download your photos on time & how to store them:

First make sure that after you arrived home you download all your photos from our online store. After approx **1 week** or after we get confirmation we will **delete the photos from our online store**. We will keep them for a few weeks it will vary depending on the storage space. When it gets full we have to free up storage space so for this reason we do not store photos longer than 1month. So please value your photos & after arriving home download them, if you receive on DVD/USB Drive then save them to your computer & check they are all working good. We do not take any responsibility of any loss of your valuable photos if you do not copy / save them correctly or duplicated them to other drives. **Always save 2 duplicates copies.**



Waiting Times:

You will receive all of your photos but if you are still waiting for the photo shopped ones then please be patient till the agreed time finishes. **We do have a list that is organized, So we work through this list in order and as quick as we possibly can.** Any job for us is special and important. If you need anything urgently just inform us, or if you have any questions just contact us and we can reply to you within 48 hours. When we agree about the time or how long it will take for post production, please keep in mind that this is counted from the time you send us the numbers of the photos. If we agree that the photographer selects the photos then there is no need for further notice.



How to select photos & what to send us:

Please **contact us with the number of each photo**, note the number will be on the photo, for example: PIC05482, PIC04818



The Photo you select must be:

Frame able - this means if the horizon is not correct, then after turning the image it must be placed to cut out the image, simply it means, if there are full body shots, we can't turn the image because then the legs may be cut out of the picture.

In Focus:

The picture must be in focus. Simply it means if the face is blurred please do not select this photo to Photo shop because it is not possible to fix in the post production. Please when you are selecting between your favorite shots please keep in mind that in case you wish to remove people or any objects from the background try to select photos which are not too close to you, as this can cause unwanted visible blurs on the photos.

What we do with the photos:

We do **color correction**. We make the Blue, Green & other colors more in balance & visible. We are adjusting shadows, brightness, highlights. If there is **sunburn** we do try **to correct** the skin to look less sun burnt but sometimes with less success so it is important to avoid any sunburn before your photoshoot. We also **Sharpen** the photos. We also **apply summer tone** for the skin, but if the skin is sun burned too much then there is no way to remove it perfectly unless you turn to a designer specialist who can cut out and replace all the skin and paint a desired effect. We do **remove acne**.

In some cases we minimize the shining caused by the Flashlight but it is only possible in some cases, the best is to avoid it with a proper matte make up, except in cases when you wish to have such an effect.

We remove unwanted objects or people from the background as much as possible.

We remove any sweat from t shirt or clothing as much as possible.

We can correct in some cases body shape but only where there are no hands or other objects/persons near by. Such a correction is not part of our offer, but when there is need and a possibility then we do so for some photos. Please note that it's not a studio photoshoot, where people choose to insert any background and make any changes on the photos. We are specialists for outdoor photography and working with Weddings & Individuals next to the sea and our job is to capture **Happy Images** of customers.

What we don't remove from the photos:

We do not replace the background of the photos.

We do not correct hair except in some cases which allow us to do so.

We do not remove body fat or make drastic changes to your body shape.

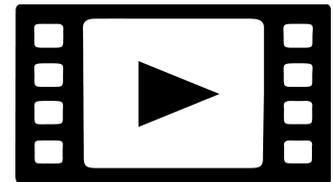
We can't remove or add big objects from the photos.

About Video correction:

In video graph we do not make any shape changes, also there is no skin cleaning or removal of unwanted objects. We usually apply **cinematic color correction** and **transitions** and we also add **slow motion** effect for our highlight video cut.

About basic long videos we do correct sound noise and we process **volume leveling**.

For short clips – highlights we add sound effects & we do our best to synchronize as much as possible with the selected music. Please keep in mind if you do select the music track for your video it is best to select a **copyright free track** otherwise if you wish to share it on social networks the sound will be disabled or muted.



Advice on how to download the photos:

You will receive a link to download by email/whatsapp/viber/instagram or any other social media platform. The link will contain all the photos in the **original high resolution**. This link you can open and view with any operation system, Windows/MAC OS – I phone/Linux/Android.

When you are downloading the photos, you can select to download single photos or all the photos together. When you select all the photos to download together you have to select download all. When you are downloading on your phone it will be all files just download as they are but when you are downloading them from PC then **google drive will download them in one archive** so after just **unzip them** and you can use them.

Please note that **Mac OS** or **Apple** products have got strict policies so they do make it really difficult to download any files including photos. If you have any difficulty then check your Safari browser or other browser privacy and security setting and enable to download the files. Also you may need to download google drive free app to be able to complete download. If you have any difficulty then please get advice with an Apple specialist, because Apple often do changing their policies. We are working with lot of customers & files, we are using google drive as that's the most universal & discrete file exchange.

For any information

When you contact us for any more information, please quote us with the information about the time, date of the photoshoot, the location it took place and name of the hotel we met.

The screenshot shows the Google Drive web interface. The address bar displays the URL: https://drive.google.com/drive/u/0/folders/1e5aklzTx6NYL_IBo11r4n-vKNejwnwA8. The left sidebar shows navigation options like 'New', 'My Drive', 'Computers', 'Shared with me', 'Recent', 'Starred', 'Trash', 'Backups', and 'Storage' (11.5 GB of 15 GB used). The main content area shows a folder named 'Edited Photos 2011/11/11'. A context menu is open over a photo file named 'DJI_0055_1.jpg'. The 'Download' option in the menu is circled in green with a '2.' next to it. The folder name 'Edited Photos 2011/11/11' is also circled in green with a '1.' next to it. A green text overlay on the right side of the menu says 'It will download all the photos in archive'.